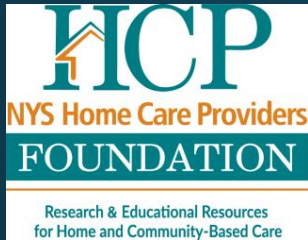




**Introduction to New York City Emergency
Management's (NYCEM)
Community Engagement Bureau
Integration with the Home Care and Hospice Sectors
December 9, 2025**

An emergency management forum for NYC home care and hospice providers

Welcome!



- **New York State Association of Health Care Providers Foundation (HCP)**



- **Hospice and Palliative Care Association of New York State (HPCANYS)**



- **Home Care Association of New York State (HCANYS)**

Housekeeping



For today's program, you have the option for dial in or computer audio. Please note that computer audio can be impacted by your internet connection.



Please ask questions during today's presentation using the chat box. Note that direct messages cannot be retained after the close of the webinar. Remember that we do have an open discussion period near the end of the Forum.



We ask that you **keep your microphone muted** for the duration of the program. Repeatedly interrupting the program with unmuted conversations may lead to removal from the webinar.



Slides and a recording of the program will be emailed to all registrants. These materials will also be publicly available on each association's website.

Grant Disclaimer and Acknowledgments

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- Special thanks to Fidelle Munroe, Senior Program Manager, LTC, Bureau of Healthcare and Community Readiness, Office of Emergency Preparedness and Response, NYC Department of Health and Mental Hygiene for her support of the associations' emergency preparedness work.

AGENDA

I. Welcome & Introductions

II. NYC Emergency Management (NYCEM) Bureau of Community Engagement

- Angel Perez
- Sophia Rivera-Perez

III. NYCEM Q&A

IV. Emergency Management Updates from the Associations

V. Open Discussion

VI. Closing and Evaluation

Meet Your Hosts

NYS Association of Health Care Providers

- Carole Deyoe, RPh, Director of Regulatory Affairs and Special Programs

Home Care Association of NYS

- Al Cardillo, President and CEO

Hospice and Palliative Care Association of NYS

- Eva Cohen, Director of Regulatory and Community Affairs

NYC Department of Health and Mental Hygiene, Office of Emergency Preparedness and Response (OEPR), Bureau of Health Care and Community Readiness (BHCR)

- Fidelle Munroe, Senior Program Manager for Long Term Care

NYCEM Introduction

Angel Perez is a Community Engagement Specialist for Ready NY, with over 10 years of community engagement experience with vulnerable New Yorkers. He is passionate about empowering individuals—especially older adults—to better prepare for and respond to emergencies through education, outreach, and inclusive planning.

Sophia Rivera-Perez has been with NYCEM's Health and Medical team for four years. She received her Master of Public Health from New York University in 2019 and has worked in the New York City emergency management and preparedness sector for six years.

Current Issues in Emergency Management

- Respiratory illness season
- HCS and CEMP Reminders
- NYC Emergency Management Projects



Current Issues in Emergency Management

Government Shutdown Ends with Hospice Face to Face Extender

The Continuing Resolution (CR) which funds most of the government includes legislation that extends COVID-19 era telehealth flexibilities through January 30, 2026. Previously, these flexibilities had expired on September 30, 2025. Telehealth provisions **extended through Jan. 30th include**. Hospice face-to-face encounters prior to the third or subsequent benefit period by a hospice physician or nurse practitioner

Telehealth Prescribing Flexibilities Extended

The Drug Enforcement Administration's (DEA) recommendation for extending the existing telemedicine prescribing flexibility for controlled substances was approved for the fourth time. These flexibilities are currently set to expire on December 31 2025.

NYC Emergency Management Projects



Current Issues in Emergency Management

- Winter Weather
- TALs Revision
- NYC Emergency Management Projects





Open Discussion



<https://www.surveymonkey.com/r/85Q7KDZ>

Please take a few moments to complete the evaluation for today's program!

By sharing your experience and input, you help shape future programming.

Thank you!

Principal Association Contacts for Emergency Preparedness



HCANYS

388 Broadway, 4th
Floor
Albany, NY 12207

Al Cardillo,
President/CEO
acardillo@hcanys.org

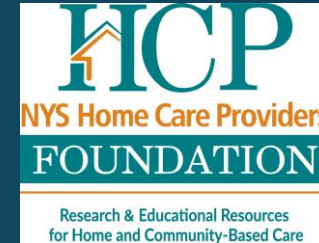


HPCANYS

24 Computer Drive West,
Ste 104
Albany, NY 12205

Jeanne Chirico
President
jchirico@hpcanys.org

Eva Cohen
Director of Regulatory and
Community Affairs
ecohen@hpcanys.org



HCP

20 Corporate Woods Blvd.
Albany, NY 12211

Carole Deyoe, RPh
Director of Regulatory
Affairs and Special
Programs

deyoe@nyshcp.org





Useful Links

[NYC Health Care Coalition](#)

[NYC COVID-19](#)

[NYS Influenza Surveillance](#)

[Find a Vaccine NYC](#)

[NYS HCS Information](#)

[HCS CEMP Training](#)

[NYCEM Winter Weather Preparedness](#)

[Dear Administrator Letter: Revised TALs](#)

[NYC Emergency Management Program Recordings](#)